# **Privacy Policy**

# What is this Privacy Policy for?

This privacy policy is for this website downtheline.org.uk owned by Community Rail Lancashire Ltd. (CRL) and governs the privacy of its users who choose to use it.

The policy sets out the different areas where user privacy is concerned and outlines the obligations & requirements of the users, the website and website owners. Furthermore the way this website processes, stores and protects user data and information will also be detailed within this policy.

#### The Website

This website and its owners take a proactive approach to user privacy and ensure the necessary steps are taken to protect the privacy of its users throughout their visiting experience. This website complies to all UK national laws and requirements for user privacy.

#### **Use of Cookies**

Please see our cookies policy by clicking here.

### **Contact & Communication**

Users contacting this website and/or its owners do so at their own discretion and provide any such personal details requested at their own risk. Your personal information is kept private and stored securely until a time it is no longer required or has no use, as detailed in the Data Protection Act 1998 and the GDPR Regulations (Article 5).

This website and its owners use any information submitted by the user to provide the user with further information about Community Rail and CRL or to assist you in answering any questions or queries you may have. This includes using your details to subscribe you to any email newsletter program the website operates but only if this was made clear to you and your express permission was granted at the time. This is by no means an entire list of your user rights in regard to receiving email marketing material. Your details are not passed on to any third parties.

#### **Email Newsletter**

CRL operates an email newsletter program, used to inform stakeholders about Community Rail in Lancashire and parts of North Yorkshire and about CRL. Stakeholders can agree to receiving such newsletters by emailing simon.clarke.crl@gmail.com and giving their consent should they wish to do so but do so at their own discretion.

All personal details relating to stakeholders are held securely and in accordance with the Data Protection Act 1998. No personal details are passed on to third parties nor shared with companies / people outside of the company that operates this website. Under the Data Protection Act 1998 you may request a copy of personal information held about you. If you would like a copy of the information held on you please email us at info@communityrail.org.uk

# **External Links**

Although this website only looks to include quality, safe and relevant external links, users are advised to adopt a policy of caution before clicking any external web links mentioned throughout this website.

The owners of this website cannot guarantee or verify the contents of any externally linked website despite their best efforts. Users should therefore note they click on external links at their own risk and this website

and its owners cannot be held liable for any damages or implications caused by visiting any external links mentioned.

#### **Social Media Platforms**

Communication, engagement and actions taken through external social media platforms that this website and its owners participate on are custom to the terms and conditions as well as the privacy policies held with each social media platform respectively.

Users are advised to use social media platforms wisely and communicate / engage upon them with due care and caution in regard to their own privacy and personal details. This website nor its owners will ever ask for personal or sensitive information through social media platforms and encourage users wishing to discuss sensitive details to contact them through primary communication channels such as by telephone or email.

This website may use social sharing buttons which help share web content directly from web pages to the social media platform in question. Users are advised before using such social sharing buttons that they do so at their own discretion and note that the social media platform may track and save your request to share a web page respectively through your social media platform account.

#### **Shortened Links in Social Media**

This website and its owners through their social media platform accounts may share web links to relevant web pages. By default some social media platforms shorten lengthy urls.

Users are advised to take caution and good judgement before clicking any shortened urls published on social media platforms by this website and its owners. Despite the best efforts to ensure only genuine urls are published many social media platforms are prone to spam and hacking and therefore this website and its owners cannot be held liable for any damages or implications caused by visiting any shortened links.

## **Resources & Further Information**

- Data Protection Act 1998
- EU General Data Protection Regulations (GDPR)
- Guide to the General Data Protection Regulations
- Privacy and Electronic Communications Regulations 2003
- Twitter privacy policy
- Facebook privacy policy
- Instagram privacy policy
- Google privacy policy

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